

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 27th day of January' 2025

C.G.No.238/2024-25/Anantapur Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)

Between

Sri. M. Suresh, Kallumadi,
Singanamala (M), Anantapur Dist. Complainant

AND

1. Superintending Engineer/O/Anantapur
2. Assistant Accounts Officer/ERO/Anantapur (W)
3. Dy. Executive Engineer/O/Anantapur (E)
4. Executive Engineer/O/Anantapur Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.01.2025 in the presence of the and respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 09.12.2024 at Anantapur stating that the respondents issued CC bill for the month of December'2024 for huge amount and it is to be revised.



02. The said complaint was registered as C.G.No.238/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they sent the meter for testing to the LT Meter Lab, Anantapur in which it was declared that the meter is defective and hence they revised the CC bill by taking average units as per the rules in vogue to the satisfaction of the complainant.


03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that they sent the meter for testing to the LT Meter Lab, Anantapur in which it was declared that the meter is defective and hence they revised the CC bill by taking average units as per the rules in vogue to the satisfaction of the complainant and the complainant also paid the revised bill amount. The complainant did not attend the enquiry to deny the version of the respondents. Hence, the version of the respondents is accepted. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.


04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of

Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 27th day of January'2025.


CHAIRPERSON


Member (Finance)
23/01/2025


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

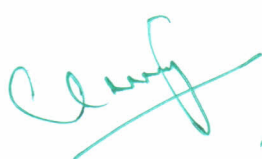
Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.


27/01/2025